



**DOTMAN FREIGHT  
AND LOGISTICS LTD**



# **COMPANY PROFILE**

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[www.dotman.com](http://www.dotman.com)

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## **ABOUT US**

At DOTMAN FREIGHT AND LOGISTICS LTD we offer comprehensive solutions in the management of import, export, short and long term bonded warehousing and storage. Storage to parcel shipping and a variety of other management and logistic services.

Our team of trained and highly motivated professionals have collaborated over years in Project Logistic, Special Handling Items. Customs Transactions and Documentation. We are very proficient with FMCG and Health logistics as well as having moved Automotive parts, Industrial goods, Marine and off-shore equipment.

In a bid to maximize our potential while taking advantage of opportunities in the evolution of Supply Chain, we now have as our principal activity: the provision of professional logistic solutions and shipping. We are able to provide a diverse range of interrelated activities such as International Freight Forwarding, Nigerian Free Trade Zone Logistics, Customs Clearance, Packaging and Moving of Heavy duty equipment and cargo. We have the capacity to deliver large consignments by air, land, sea; safely and in a timely manner anywhere in Nigeria. Optimizing Nigeria's access by air, sea and land, together with the expanding railway footprint, we are able to provide a mode of transportation to meet our clients specific logistic needs and provide streamlined effective solutions. With operational presence at Tin Can Port, Apapa Port, Calabar Port, Onne Port, as well as the International airports in Lagos, Port Harcourt and Abuja. Our team of seasoned and dedicated staff are poised to provide you with cost effective end-to-end logistics solutions.



## VISION STATEMENT

At DOTMAN FREIGHT AND LOGISTICS LTD our vision is to be the market leader in the provision of world class end to end logistics solutions, tailored to meet specific customer needs.



## MISSION STATEMENT

The mission of DOTMAN FREIGHT AND LOGISTICS LTD is to exploit emerging technologies in the provision of affordable high quality Supply Chain solutions, encompassing Freight Forwarding, Logistics, Customs Clearance, Packaging. Including the movement of Heavy duty equipment and cargo with a high degree of efficiency and professionalism. Our aim is to be the number one, end-to-end service provider in Africa and ranking amongst the best in the entire world.

# OUR VALUES

As a company that is strategic about service delivery, we have some core values to guide the accomplishment of our Corporate Objectives.



**SERVICES**



**RELATIONSHIP**



**TEAM WORK**

## HEALTH POLICY

DOTMAN FREIGHT AND LOGISTICS LTD places high premium on the health and well-being of its staff and will do all that is reasonably possible

✳ To protect all employees from hazards and occupational diseases in so far as they are involved with the company's activities

✳ In identifying health hazards inherent in the operations of the company

✳ To certify our employee as medically fit to undertake any part of our operation by referring them for periodic medical examination

✳ To provide medical attention through referral clinics, first aid boxes at designated places, and evolve health education programs to enhance health awareness

✳ To provide industrial welfare facilities.



# SAFETY POLICY

DOTMAN FREIGHT AND LOGISTICS LTD recognizes the paramount importance of the safety of our employees, clients and the general public. The Company is committed to conducting all her business and operations in a healthy and safe manner.

By consistently applying safety practices, rules and guidelines covering all aspects of our operations, complying with our clients' standards and obeying all Government rules and regulations affecting our business and operations. As a body of professionals, it is the policy of the company that all services, no matter how small, must be carried out in such a way that:

✳ Injuries are avoided and by so doing preserve the health and safety of our staff, clients and members of the public who may be exposed to our operations;

✳ Incidents or accidents that can result in loss of time are to be prevented through near miss and unsafe act/condition reporting, Job Hazard Analysis for every job (JHA), tool box meeting on all jobs, regular safety meeting and training;

✳ Damage/loss of equipment and injury to or loss of any personnel is avoided by training all employees to perform their jobs properly and safely. The company insists on and ensures the use of Personal Protective Equipment (PPE) by all employees to avert health hazards associated with materials, tools and equipment.

Safety means professionalism. No job is so urgent that we cannot take time to do it right, first time, all the time and safely.

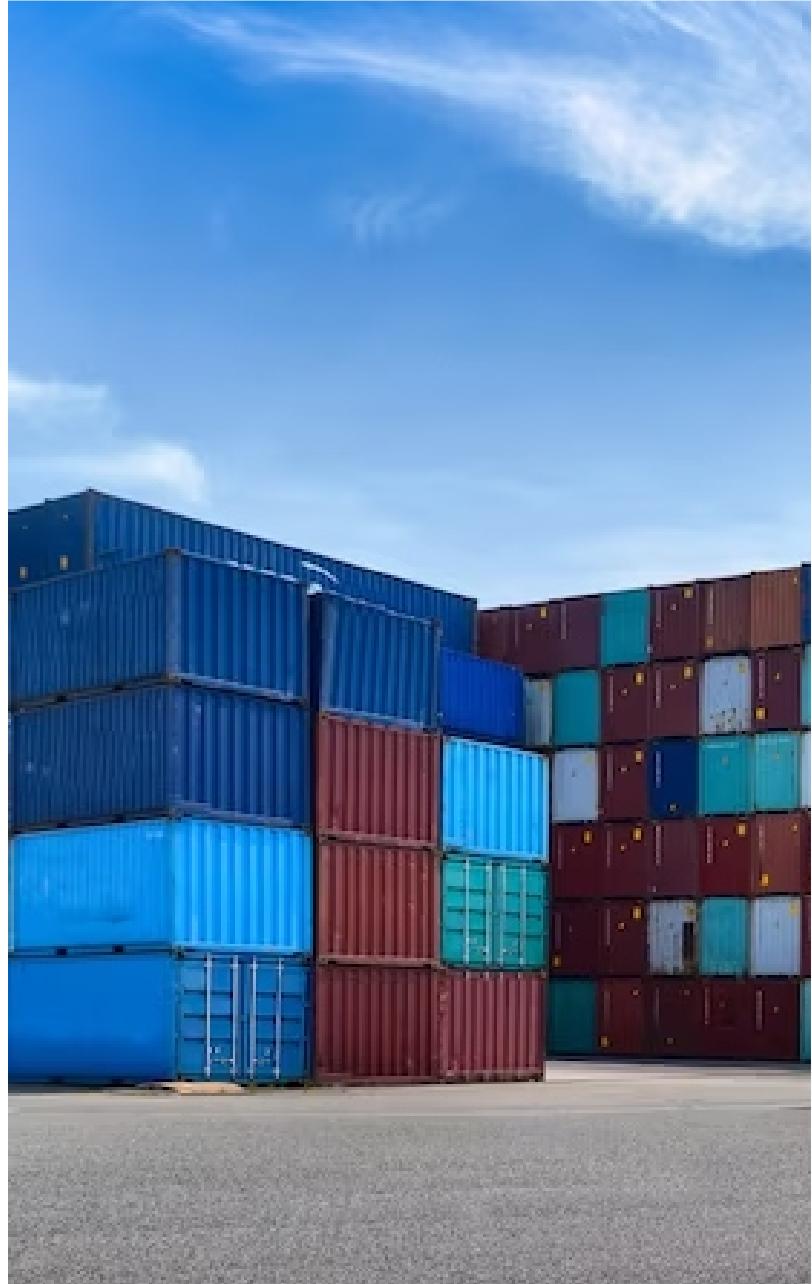


# QUALITY POLICY

DOTMAN FREIGHT AND LOGISTICS LTD is a Professional Logistics and Shipping company whose goal is to leverage Nigerian local content in providing home grown Freight Forwarding solutions. This is accomplished by drawing from a rich pool of dedicated and highly motivated individuals with experience and expertise gained from within and outside the shores of Nigeria. Our mission requires detailed planning, precise execution, constant training and evaluation of our work processes in order to develop the skills and utilize the technology available in a constantly evolving world.

Our focus is always on team work and we try to emphasize the need for all-inclusive IAP (inter active planning) with fully integrated participation from all stakeholders on our projects. Our vehicle for driving this policy is our Quality Management System which has incorporated all essential elements of the ISO 9001:2000. This system has been implemented on a variety of projects with success and positive feedback from our clients. Whose feedback is constantly used as data to improve our system and ensure we are always on the cutting edge.

DOTMAN FREIGHT AND LOGISTICS LTD is committed to being the Industry leader in Logistics, Shipping and Freight Forwarding solutions. All stakeholders on our projects are expected to share this commitment.



## COMMUNITY AFFAIRS POLICY

DOTMAN FREIGHT AND LOGISTICS LTD places paramount importance on industrial harmony and good working relationship with the host communities wherever we operate. As a corporate body, we have therefore evolved policies towards mutually beneficial and symbiotic relationships with all stakeholders.



# OUR SERVICES

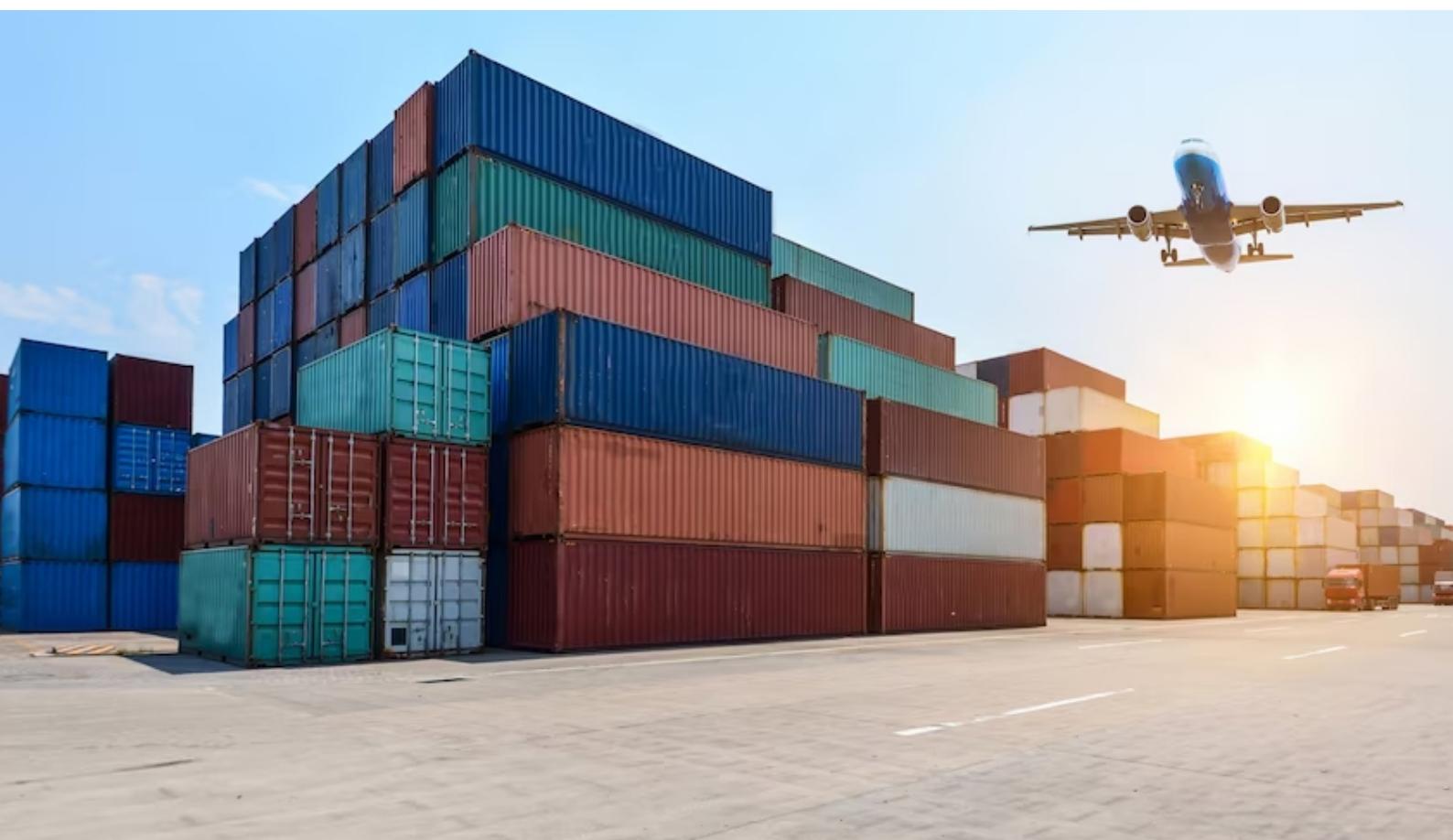
DOTHAM FREIGHT AND LOGISTICS LTD is a world-class provider of end-to-end supply chain solutions. We combine Intercontinental Air and Ocean Freight with a comprehensive Value - Added Logistics Service. The range of our Activities can vary from simple transportation or storage to complex operations. We optimize all activities around information, materials and the flow of finance. We provide an integrated solution with a global scale. Tailored to meet our customers needs.

- ★ **CLEARING & CUSTOMS BROKERAGE**
- ★ **CARGO INSURANCE**
- ★ **DISPATCH SERVICES**
- ★ **SPECIAL LOGISTICS**
- ★ **SHIPPING/SEA FREIGHT**
- ★ **AIR FREIGHT**
- ★ **ROAD FREIGHT**
- ★ **PROCUREMENT**
- ★ **DOCUMENTATION**
- ★ **TARIFF CLARIFICATION**
- ★ **PACKAGING AND STORAGE**

# CARGO INSURANCE

Through our seasoned partnerships and our global network we are able to employ state-of-the-art technology to monitor and when necessary react to adverse situations. This helps us ensure your goods are always travelling on the most efficient route. Your cargo deserves the best, that's why our insurance coverage is door-to-door. As we strive to mitigate risk to your cargo from source, through the journey and unto its final destination. Our partners are able to provide insurance coverage that indemnifies against adverse weather, additional pick-ups or drop-offs.

We also advise our clients on the correct packaging for their cargo, ensuring the right material is used depending on the nature of the cargo, the duration of transit and handling during transit. Our fleet of vehicles comprise of heavy duty vehicles (6 tonne-30 tonnes), pick-up trucks, cranes, forklifts, self-loaders, etc. We always have the right vehicle, the right size and the right capacity no matter the cargo





## DISPATCH SERVICES

Our customer centred services can be tailored to your unique requirements. Ranging from a SMSE in need of a logistics partner for local delivery within an urban city setting. We have reliable and experienced handlers who are ready to take over your delivery needs.

We are proficient in delivering urgent packages for e-commerce businesses and individuals. Groceries, spare parts, time sensitive packages, commercial or residential. We are able to pick-up packages from your location to your desired destination. We cater to multi-dimensional retail businesses, business-to-business or business to customer models. Whatever your organized dispatch needs are, we have you covered.

## SPECIAL SERVICES

DOTMAN FREIGHT AND LOGISTICS LTD is uniquely positioned to provide our customers with cost effective solutions regardless of your specialization; we have handled cargo from plant and machinery, construction and engineering, oil and gas, etc.

We are hands on from preliminary planning, through to execution, our services cover: Deep sea or coastal shipping, inland waterways, rail, land or air transport. We have standardized industry best practices across our operations, no matter your cargo or shipment.

# **SHIPPING / SEA FREIGHT**



DOTMAN FREIGHT AND LOGISTICS LTD is duly registered with the Nigerian Ports Authority (NPA) as a shipping company. Proficient in the movement of bulk goods internationally. We provide ship agency and ship husbandry services including the provision of Tugboats, Supply boats, and cargo space on product tankers as well as ocean going vessels.

DOTMAN FREIGHT AND LOGISTICS LTD also offers consultancy services to her clients to enable them understand the technical requirements and statutory regulations guiding the importation of goods into Nigeria, including tariffs and rates and the respective harmonized code and standards for successful operations during the transportation of Sea Freight





## PACKAGING & STORAGE

At DOTMAN FREIGHT AND LOGISTICS LTD we provide flexible warehouse and bonded warehouse solutions, with secured storage facilities. We are able to assist our customers in emptying and stowage, re-packing and packaging/preparing your goods for transport. With our integrated compass warehouse system we offer our customers 24/7 access and full inventory overview, customs handling, pick-up, track and trace features are also a part of our value-added service delivery.

## TARIFF CLARIFICATION / DECISION

Import Duty Assessment is based on harmonised Tariff and where there is ambiguity, we process and obtain tariff clarification or decision. If there is wrong application of rates or weight / measurement on port charges. We ensure correct interpretation and correction.

## SUPPLY CHAIN MANAGEMENT

DOTMAN FREIGHT AND LOGISTICS LTD has been an industry leader in the logistics and procurement space, particularly as it relates to Freight forwarding, maritime and Oil & Gas projects.

We are integrating industry leading technology with the physical movement/ flow of goods and materials together with the information flows and the relevant control measures to ensure the smooth day to day running of our operations as we strive to provide our clients with a world class service at competitive rates with enhanced value and competitive advantage through our Supply Chain Management Service.

# AIR FREIGHT



DOTMAN FREIGHT AND LOGISTICS LTD is able to handle all your air freight needs from start to finish to ensure that you are able to meet your deadline. We cater to full load and split air- charter flights and the associated services. We offer advice on all transportation methods, rates and tariffs. We provide air cargo transportation with bulk ranging from a single document to high volume air cargo.

We have transported cargo as diverse as automotive components, medical supplies, aircraft spares and breakdown parts. We dispatch consolidated and direct air freight shipments. Our air freight experts are able to organize the fastest and most efficient means of freight forwarding to all destinations worldwide, door-to-door or, airport-to-airport air freight service. Our dedicated teams and logistics experts are able to meet your specific transportation and logistics requirements.





## ROAD FREIGHT

At DOTMAN FREIGHT AND LOGISTICS LTD our use of only qualified and reputable carriers enhances our expertise in transportation management. We provide tailor-made solutions that meet your needs.

Through a combination of our understanding of non-asset based road networks, flexibility, accelerated delivery, and the management of direct/indirect cost. We ensure your goods are always heading in the right direction on the most efficient route and in a timely manner.

## DOCUMENTATION

We advise our clients on requisite documentation and operating procedures: currently Nigeria operates a (Destination Inspection Procedure) where the goods are inspected physical at the port designated by the Nigerian Customs Service by the authorised agencies in order to determine or establish the quantity, quality and value of the cargo based on international standards as prescribed by (ISO).

## PROCUREMENT

With years of successful business dealing and transactions under our belt, we have established credible contacts with major suppliers and manufacturers locally and internationally. We are able to procure high quality goods and products efficiently and in a highly cost effective manner.



## CONTACT

If you have any questions about us or how we can support your business, please contact us directly



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